

Access & Equity Policy and Procedure

1. Purpose of the policy

1.1 This policy documents ICAN Learn's commitment to ensuring access and equity in all areas of ICAN Learn's operations.

2. Access and Equity Policy

- **2.1** ICAN Learn Management and staff provide assistance to all clients to identify and achieve their desired learning outcomes.
- 2.2 ICAN Learn is committed to providing training and assessment services to all clients regardless of race, religion, sex, socio-economic status, disability, language, literacy or numeracy.

3. Application of the policy

- **3.1** This Policy applies to ICAN Learn Management and all casual, part time and full time teaching staff.
- 3.2 This policy is relevant to students enrolled in ICAN Learn higher education training courses.

4. Commencement of the policy

4.1 This Policy will commence from 1st January 2017

5. Policy review

5.1 This policy will be reviewed annually from the time of commencement.

6. Access and Equity Procedures

- **6.1** The access and equity policy of ICAN Learn is provided within the code of practice displayed within ICAN Learn's Reception area.
- **6.2** The access and equity policy of ICAN Learn is explained within the Staff induction procedure within all staff recruitments.
- **6.3** The access and equity policy of ICAN Learn is described within the Staff &Trainers manual.
- **6.4** Special client needs will be identified through initial contact with reception and enrolment staff, receipt of application materials, and orientation events prior to the commencement of training and or assessment.
- 6.5 All of ICAN Learn staff must follow the principles of fairness and flexibility in workplace assessment.



- **6.6** Where a conflict between other ICAN Learn policies is recognised in applying ICAN Learn access and equity policy, the staff member will report the conflict to the ICAN Learn Management.
- **6.7** Access and equity training and assessment adjustments (reasonable adjustment) must be reported to the next management meeting.