

**Duration**

18 - 24 months

**Learning in the Workplace**

Students are required to undertake 220hrs of learning in the workplace in a financial counselling agency; actively supported through our mentorship model.

**Skills Recognition**

Applicants are entitled to apply for Skills Recognition. This is not a free process and a fee is charged for each unit. For further information about our Skills Recognition process email [administration@icanlearn.edu.au](mailto:administration@icanlearn.edu.au)

**How to Enrol**

Email your interest in enrolling into the Diploma of Financial Counselling CHC51115 to [enquiries@icanlearn.edu.au](mailto:enquiries@icanlearn.edu.au)

For more information visit ICAN Learn at: <http://icanlearn.edu.au>

# Diploma of Financial Counselling (CHC51115)

The Diploma of Financial Counselling CHC51115 is the base qualification required to work as a Financial Counsellor in Australia.

ICAN Learn focuses on industry connections to ensure education is relevant and graduates are work ready.

The Diploma of Financial Counselling is run over 18 months, and will be delivered online and includes 1:1 support from our financial counselling teachers, group online classes, self-directed learning and an online platform for assessment completion and submission. We provide resources electronically to assist students with their studies.

The Diploma of Financial Counselling CHC51115 works through 17 course units covering key topic areas of counselling, financial & legal, advocacy and community development, mental health, case management and complex needs.

Participants will learn how to support clients in decision making; facilitate the financial counselling process and develop and use financial counselling tools /techniques to address credit and debt issues. Participants will gain a full understanding of a client's financial/ consumer rights and responsibilities.

**Delivery Mode**

ICAN Learn uses a blended delivery approach including face-to-face and online training, self directed home study and workplace based learning.



## About ICAN Learn

ICAN Learn is a Registered Training Organisation (RTO Number 45177) and is a 'Social Enterprise' division of the Indigenous Consumer Assistance Network Ltd (ICAN).

As a 'Social Enterprise' any profit made by ICAN Learn goes toward achieving ICAN's vision of 'Empowering Indigenous Consumers', through the support of dedicated consumer projects.

ICAN Learn was established in 2016 to provide specialised education for the Financial Counselling, Capability and Resilience sectors.

***A proven pathway for training skilled Financial Counsellors!***

## About the Course

The Diploma of Financial Counselling CHC51115 is made up of 17 units including 14 core units and 3 elective units.

ICAN Learn selects the electives that are the most suitable for the Financial Counselling sector. These electives contribute to a valid, industry supported vocational outcome.

### Core units:

- CHCADV001: Facilitate the interests and rights of clients
- CHCADV005: Provide systems advocacy services
- CHCCCS019: Recognise and respond to crisis situations
- CHCCDE002: Develop and implement community programs
- CHCCSL001: Establish and confirm the counselling relationship
- CHCCSL002: Apply specialist interpersonal and counselling interview skills
- CHCCSL003: Facilitate the counselling relationship and process
- CHCCSL007: Support counselling clients in decision-making processes
- CHCDIV001: Work with diverse people
- CHCFIN001: Facilitate the financial counselling process
- CHCFIN002: Identify and apply technical information to assist clients with financial issues
- CHCFIN003: Develop and use financial counselling tools and techniques
- CHCLEG002: Interpret and use legal information
- CHCPRP003: Reflect on and improve own professional practice

### Elective units:

- CHCCSM005: Develop, facilitate and review all aspects of case management
- CHCMHS005: Provide services to people with co-existing mental health and alcohol and other drugs issues
- CHCSOH001: Work with people experiencing or at risk of homelessness