

Course Rules

Total number of units = 17

- 14 core units
- 3 elective units, consisting of: up to 3 units from the electives listed below, any endorsed Training Package or accredited course, these units must be relevant to the work outcome

ICAN Learn selects the electives that are the most suitable for the Financial Counselling sector. These electives contribute to a valid, industry supported vocational outcome.

This course requires 220hrs of placement in a financial counselling agency; actively supported through our mentorship model.

Study Mode

ICAN Learn uses a blended delivery approach which includes face to face training, online learning, self directed home study and workplace based learning.

Duration

The course will run over an 18 month period.

ICAN Learn (RTO ID: 45177)
209 Buchan St
Bungalow QLD 4870



Purpose

This **CHC51115 Diploma of Financial Counselling** reflects the role of financial counsellors working in the following context.

- Generalist financial counsellors who work in a variety of agencies that meet the requirements for the Australian Securities and Investments Commission (ASIC) exemption from a financial services or credit licence under ASIC class order 10/1063. Financial counsellors work across a variety of metropolitan, rural and remote settings.

Core units

CHCADV001	Facilitate the interests and rights of clients
CHCADV005	Provide systems advocacy services
CHCCCS019	Recognise and respond to crisis situations
CHCCDE002	Develop and implement community programs
CHCCSL001	Establish and confirm the counselling relationship
CHCCSL002	Apply specialist interpersonal and counselling interview skills
CHCCSL003	Facilitate the counselling relationship and process
CHCCSL007	Support counselling clients in decision-making processes
CHCDIV001	Work with diverse people
CHCFIN001	Facilitate the financial counselling process
CHCFIN002	Identify and apply technical information to assist clients with financial issues
CHCFIN003	Develop and use financial counselling tools and techniques
CHCLEG002	Interpret and use legal information
CHCPRP003	Reflect on and improve own professional practice

Elective units

CHCCSM005	Develop, facilitate and review all aspects of case management
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCMHS005	Provide services to people with co-existing mental health and alcohol and other drugs issues
CHCSOH001	Work with people experiencing or at risk of homelessness



Frontline education provided by sector specialists

*Real education;
Industry connection;
Advance your
profession*

About ICAN Learn

ICAN Learn is a 'social enterprise' and a division of the Indigenous Consumer Assistance Network LTD (ICAN). Incorporated in 2007, ICAN has become a national leader in consumer advocacy, financial counselling and literacy for Indigenous people.

ICAN Learn is a Registered Training Organisation and provides ethical education to the broader financial well-being sector; fostering leadership and professional expertise.

The establishment of ICAN Learn was made possible through a successful long standing partnership between ICAN and the Commonwealth Bank of Australia.

As a 'Social Enterprise' any profit made by ICAN Learn will go toward achieving ICAN's vision of 'Empowering Indigenous Consumers', through the support of dedicated consumer projects.

If you would like to find out more about ICAN Learn's training and professional development, including teaching in the Financial Counselling and Capability Sectors contact Bernadette Pasco at bernadette.pasco@icanlearn.edu.au or call 0488 229 133.

Course Entry Requirements

To gain entry into **CHC51115 Diploma of Financial Counselling** it is recommended that candidates have sufficient relevant work experience to indicate likely success at this level of qualification in a job role involving:

- the self directed application of knowledge
- the exercise of independent judgement and decision making
- the application of technical and other skills

Course Credit and RPL

ICAN learn may grant credit or Recognition of Prior Learning (RPL), if a participant can provide both sufficient and relevant evidence. RPL is not free and a fee is charged for each unit. To apply for credit transfer a participant must provide certified evidence of an academic award and transcript or statement of attainment.

Award

On successful completion of all units of competency in the **CHC51115 Diploma of Financial Counselling**, the student will be issued with a qualification and statement of attainment.

Learning Pathways

Graduates intending to undertake further study, may consider the next level qualifications and skill sets within the financial counselling and financial capability sector. After completion of this qualification, graduates interested in higher education study should contact ICAN Learn.

Client Support Services

ICAN Learn supports equity and access through the personal support offered in our mentorship model, access to assistance with language, literacy and numeracy challenges including other support as required.

ICAN Learn is committed to the best quality student outcomes.