



# ICAN LEARN

## STUDENT WELLBEING SUPPORT.

*At ICAN Learn, we are dedicated to supporting your success in your studies. We understand that along the way, challenges such as emotional, physical, or mental hurdles may arise. It's important to know that facing these challenges is a natural part of the learning journey, and you are not alone. If you or someone you know is finding things difficult, or if they simply feel overwhelmed, it's okay to seek support.*

*ICAN Learn has a dedicated role to support First Nations students. Your wellbeing matters to us, and we're here to support you every step of the way.*



## FIRST NATIONS STUDENT SUPPORT OFFICER HERE TO SUPPORT YOU!

### WHO ARE WE?

ICAN Learn's First Nations Student Support Officer is here to support Aboriginal and Torres Strait Islander students on their learning journey — helping you stay strong, stay connected, and succeed in your studies. All contact with the First Nations Student Support Officer is confidential and has no impact on how you are assessed through your studies.

### WHAT CAN THIS ROLE DO FOR YOU?

#### 1. Cultural Support & Advocacy

- A listening ear who understands your culture, background, and needs.
- Someone to advocate for you if you're facing challenges with study, personal matters, or wellbeing.

#### 2. One-on-One Support

- Work with you to understand your goals, strengths, and any barriers.
- Help create plans to tackle challenges — academic or personal.

#### 3. Connecting You to Help

- Need extra support? The Student Support Officer can link you to helpful services like:
  - Health and wellbeing support
  - Financial assistance
  - Community services

#### 4. Support Through the Student Progress Process

- If you're falling behind or need help keeping up, you're not alone — the Support Officer can help you navigate this process with respect and care.

#### 5. Support for Trainers and Assessors

- Assists your trainers in understanding how to best support you.
- Offers cultural guidance to make sure your learning environment is safe and inclusive.

### REACH OUT IF:

- You're feeling overwhelmed or stressed
- You need help setting goals or planning ahead
- You want someone to talk to who understands your journey
- You're unsure where to turn for extra support



Email [fnsupport@icanlearn.edu.au](mailto:fnsupport@icanlearn.edu.au) and we'll be in touch



### THE GOAL.

To empower you to succeed in your education, build your confidence, and support your future career in community services, financial counselling, financial capability or beyond.



*ICAN Learn is proud to walk alongside First Nations students, valuing cultural identity, connection, and success in education. Let us support your journey — you don't have to do it alone.*

