

CHCSS00111

PROBLEM GAMBLING SKILL SET

The Problem Gambling Skill Set is designed for professionals in community services and related fields wishing to develop specialist skills in supporting clients affected by gambling.



LOCATION

Live online



DURATION

8 weeks



STRUCTURE

2 units



COURSE FEES

\$1200



ENTRY

LLN test

Most financial counsellors work with clients impacted by problem gambling; sometimes you may not know but it becomes clear over time; other times we don't ask the question because we don't quite know how, or the client does not disclose.

Learn how to support individuals experiencing problem gambling by developing specialised counselling and intervention skills. This course equips you with practical tools to assess client needs, and provide targeted support.

This specialist work needs additional knowledge and a specific approach. It's vital to understand the psychology of gambling and the surrounding landscape and how to engage effectively with your client to ensure that they get effective and safe service.

Learn how to work with significant others impacted by gambling harm and learn about the complexities of comorbid issues.

This skill set is delivered with financial counsellors in mind and explores the complex intersections of financial hardship, negotiation with creditors and ways of working to protect assets and create financial security.

ENTRY REQUIREMENTS

Students must have enrolled in or completed the Diploma of Financial Counselling in order to study this course. Additionally students are required to demonstrate literacy and numeracy skills in line with Certificate IV level studies and

be able to commit at 2 to 3 hours per week of personal study time. Applicants should have interest and/or relevant experience in the social and community services field and have the appropriate maturity and interpersonal skills to work with a diverse range of people.

COURSE DELIVERY & ASSESSMENT

This course is delivered live online across 8 weeks; in 3.5 hour sessions with 4 additional weeks to complete assessments.

ON COMPLETION

On completion of this course, you will be equipped to confidently support individuals experiencing problem gambling through specialised counselling and intervention skills. You will gain practical tools to assess client needs, navigate disclosure sensitively, and provide targeted, effective support. The course builds your understanding of the psychology of gambling and its broader impacts, including relationships and co-occurring health issues, while developing your ability to engage clients safely and empower positive change using a considered, client-centred approach.

FEES

Fees are payable on enrolment. Students whose fees are being covered by their organisation may request an invoice to be issued directly to their employer. More information about fees and payment options can be found on our website.

COURSE UNITS

CHCGMB001	Assess the needs of clients with problem gambling issues
CHCGMB002	Provide counselling for clients with problem gambling issues

“

I really appreciated how the trainer used real-life examples to make the lessons more relatable. She was always approachable and supportive, which made it easy to ask questions. Even the more difficult topics felt manageable and engaging.”

STUDENT FEEDBACK



CONTACT US AT

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