



# EDUCATE LEARN EMPOWER LEAD

## CHC42021

## Certificate IV in Community Services

### WHY **STUDY** IN COMMUNITY SERVICES?

The Certificate IV in Community Services is a great way to start a vocational career in community services. ICAN Learn focuses the delivery on financial literacy and wellbeing so students can work with clients in the community who are doing it tough. As a community services worker, you will provide support, advocacy or interventions to individual clients, groups, or communities across a range of services.

### WHAT **SKILLS** WILL STUDENTS GAIN?

This nationally recognised qualification is designed to give students entry level knowledge and skills necessary for a variety of roles in the community services sector as well as further study. At this level, workers may be autonomous with limited responsibility within established parameters and may be required to supervise and lead other workers

in projects or teams. Graduates will be qualified to work in the sector in a broad range of roles in community service organisations such as:

- ▶ Health education officer
- ▶ Community services worker
- ▶ Community support worker
- ▶ Support worker
- ▶ Welfare support worker
- ▶ Welfare worker
- ▶ Family support worker



### About **ICAN Learn**

ICAN Learn is an arm of the **Indigenous Consumer Assistance Network (ICAN)** and a not-for-profit registered training organisation focusing on financial counselling and financial capability education. Incorporated in 2007, ICAN has become a national leader in consumer advocacy, financial counselling and financial literacy for Indigenous people.

## About the course

The Certificate IV in Community Services comprises 15 units (7 core units and 8 elective units chosen by ICAN Learn) and is nationally accredited. There is no placement requirement for this course.

## Entry requirements

There are no course prerequisite qualifications, however students are required to demonstrate literacy and numeracy skills in line with certificate IV level studies and be able to commit at least 2 to 4 hours per week of personal study time in addition to class time. Applicants should have interest and/or relevant experience in the social and community services field and have the appropriate maturity and interpersonal skills to work with a diverse range of people. This will be demonstrated in a pre-training interview.

Students must also have good computer skills.

## Delivery mode and duration

This course is delivered live online (in 'real-time') with classes over a 12-month period.

## Course fees

The Certificate IV in Community Services fee is \$5,000 which is payable over a scheduled invoicing period. More information about fees and payment options can be found on the ICAN Learn website.

## Skills recognition

Skills recognition is available following enrolment and subject to a formal assessment process that measures the candidate's skills and knowledge from previous study, training, work or life experiences against the outcomes of the qualification in which they are enrolled. More information about skills recognition is available from our website [www.icanlearn.edu.au](http://www.icanlearn.edu.au).

## Want to take it to the next level?

Make an enquiry with our administration team at [administration@icanlearn.edu.au](mailto:administration@icanlearn.edu.au) or call us on (03) 5471 7777

## Hear what our students say:

"The classes were laid back, trainer had lots of knowledge and experience in the field."

"This course really helps me understand the work I do"

"(The trainer) was great, very helpful and understanding."

## Our pathways

**CHC62015**  
**ADVANCED DIPLOMA OF  
COMMUNITY SECTOR MANAGEMENT  
(FOR FINANCIAL COUNSELLORS)**  
**COMING LATE 2025**

*Senior financial counsellor/sector leader*

### ACCREDITED SKILL SETS

**CHCSS00084**  
Lead and support  
colleagues

**Rural Financial  
Counselling**  
(Diploma elective  
specialisation)

**CHCSS00111**  
Problem  
Gambling

**CHCSS00069**  
Advocacy

**Professional  
Supervision**  
(unaccredited)

### UNITS OF STUDY

**CHCDFV001**  
Recognise  
and respond  
appropriately to  
domestic and family  
violence

**CHCFIN010**  
Apply basic  
concepts of small  
business to financial  
counselling

**CHCDIV002**  
Promote Aboriginal  
and/or Torres Strait  
Islander cultural  
safety

**CHCCGS003**  
Increase the safety  
of individuals at risk  
of suicide

**CHC51122**  
**DIPLOMA OF  
FINANCIAL  
COUNSELLING**

*Financial  
counsellor*

**CHC52015**  
**DIPLOMA OF  
COMMUNITY  
SERVICES**

*Community  
service  
roles*

**CHC42021**  
**CERTIFICATE IV IN COMMUNITY SERVICES**

*Community services and financial  
capability worker*

**CHC32015**  
**CERTIFICATE III IN COMMUNITY SERVICES**

*Community services and financial  
capability worker*

**CHCSS00077**  
**FINANCIAL LITERACY EDUCATION**

*Financial capability worker*