



# EDUCATE LEARN EMPOWER LEAD

## CHC51122 Diploma of Financial Counselling

### WHY **STUDY** FINANCIAL COUNSELLING?

The CHC51122 Diploma of Financial Counselling is a nationally recognised qualification where students gain the knowledge and skills required to work as a financial counsellor in Australia.

As a financial counsellor you will work in a unique field to provide free, independent, and confidential information and support to people in financial difficulty. Financial counsellors are not financial planners or advisers; other courses such as accounting or financial planning do not provide the same skill set. As a financial counsellor you will work in a not-for-profit organisation across a range of settings. The work is highly rewarding for people who are interested in helping others, working towards social justice and improving the lives of vulnerable people, families and communities.

### WHAT **SKILLS** WILL STUDENTS GAIN?

Upon completion of the course, students will have specialist knowledge of legal remedies and options to manage debt and financial difficulty. The course includes study of several areas of law including consumer law, credit law and bankruptcy. Students will also develop skills as an advocate and the ability to work within a counselling framework to address other issues that might interact with financial hardship such as problem gambling, substance abuse, mental health or physical health problems.

The completion of a 220-hour work placement will provide students with the opportunity to turn theory into practice.

### HOW IS THE COURSE DELIVERED?

The course is offered in a range of delivery modalities to meet the needs of students. Flexible options include:

#### **DURATION**

Choose from between 6 to 24 months to complete the course.

#### **DELIVERY**

Attend online classes or self-pace up to 11 of the 17 units.

#### **CLASS TIMES**

Choose from a range of class times to suit student availability.

#### **COURSE COMMENCEMENT**

Join one of the regular scheduled intakes or make an immediate start.

## Why study with **ICAN Learn**?

Be supported and guided by industry leaders every step of your learning journey.

Be encouraged to achieve your goals by passionate trainers.

Thrive in an interactive and collaborative environment where the knowledge of both trainers and peers will ensure you are job ready.

Proactively support a social enterprise that empowers First Nations students and communities.

To find out more email [administration@icanlearn.edu.au](mailto:administration@icanlearn.edu.au) or visit [www.icanlearn.edu.au](http://www.icanlearn.edu.au)

## About the course

The Diploma of Financial Counselling comprises 17 units of study (13 core units and 4 elective units chosen by ICAN Learn) and is nationally accredited. In addition, students are required to complete a 220-hour 'Learning in the Workplace' experience.

ICAN Learn will work with students to find a suitable placement option, and expert financial counsellors will mentor students throughout their placements.

## Entry requirements

There are no course prerequisite qualifications for the **Standard** and **Fast-Track** models, however students are required to:

- demonstrate diploma level literacy and numeracy skills
- commit to the suggested hours of personal study time
- participate in required online classes
- have the ability to work collaboratively using digital media platforms
- participate in a pre-training interview

Applicants should have interest and/or relevant experience in the social and community services field and have the maturity and interpersonal skills to work with a diverse range of people.

In order to study the **Hybrid** model, students must have completed a Diploma level qualification or higher in Social Work, Community Services, Accounting, Business, or any other related field and/or have more than 3 years' experience in the Community Services field. Students who are currently employed in a financial counselling role with other qualifications will also be eligible to apply.

## Delivery modes and duration

### STANDARD

The standard is ideal for students who need to balance work-life study commitments and who are new to the community services sector.

- 18-24 month enrolment period
- 3-hour weekly online classes
- 4-6 hour additional weekly study commitment

### FAST-TRACK

The fast track option is ideal for students already working in the community sector and who wish to pursue a career in financial counselling. This delivery mode requires significant application and a commitment to personal study time in addition to the weekly class.

- 12 month enrolment period
- 5.5-hour weekly online classes
- 6-8 hour additional weekly study commitment

### HYBRID

The hybrid option is ideal for students with previous study experience and the commitment and capacity to work self-paced.

- 12-month enrolment period
- 6 units of compulsory online classes
- 11 units self-paced
- Immediate start
- 8-10 hour weekly study commitment
- Trainer support as required

## Skills recognition

Skills recognition is available following enrolment and subject to a formal assessment process that measures the candidate's skills and knowledge from previous study, training, work or life experiences against the outcomes of the qualification in which they are enrolled. More information about skills recognition is available from our website [www.icanlearn.edu.au](http://www.icanlearn.edu.au)

## Course fees

### STANDARD

\$9,000

### FAST-TRACK

\$8,000

### HYBRID

\$6,000

Fees are payable over a scheduled invoicing period. More information about fees and payment options including VET student loans can be found on the ICAN Learn website.

**For more information contact our administration team:**

**Email:** [administration@icanlearn.edu.au](mailto:administration@icanlearn.edu.au) **Phone:** (03) 5471 7777

## Our pathways

CHC62015

**ADVANCED DIPLOMA OF  
COMMUNITY SECTOR MANAGEMENT  
(FOR FINANCIAL COUNSELLORS)**

**COMING LATE 2025**

*Senior financial counsellor/sector leader*

### ACCREDITED SKILL SETS

CHCSS00084  
**Lead and support  
colleagues**

Rural Financial  
Counselling  
(Diploma elective  
specialisation)

CHCSS00111  
**Problem  
Gambling**

CHCSS00069  
**Advocacy**

Professional  
Supervision  
(unaccredited)

### UNITS OF STUDY

CHCDFV001  
**Recognise  
and respond  
appropriately to  
domestic and family  
violence**

CHCFIN010  
**Apply basic  
concepts of small  
business to financial  
counselling**

CHCDIV002  
**Promote Aboriginal  
and/or Torres Strait  
Islander cultural  
safety**

CHCCCS003  
**Increase the safety  
of individuals at risk  
of suicide**

CHC51122  
**DIPLOMA OF  
FINANCIAL  
COUNSELLING**

*Financial  
counsellor*

CHC52015  
**DIPLOMA OF  
COMMUNITY  
SERVICES**

*Community  
service  
roles*

CHC42021

**CERTIFICATE IV IN COMMUNITY SERVICES**

*Community services and financial  
capability worker*

CHC32015

**CERTIFICATE III IN COMMUNITY SERVICES**

*Community services and financial  
capability worker*

CHCSS00077

**FINANCIAL LITERACY EDUCATION**

*Financial capability worker*

**ican  
learn**  
RTO: 45177

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the Indigenous  
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**NATIONALLY RECOGNISED  
TRAINING**

[www.icanlearn.edu.au](http://www.icanlearn.edu.au)