



EDUCATE LEARN EMPOWER LEAD



CHCDFV001 Recognise and respond appropriately to domestic and family violence

WHY STUDY THIS UNIT?

This is a nationally recognised unit of competency that assists students to gain the knowledge and skills required to identify and respond to the needs of clients who may be experiencing domestic and family violence, including responding to immediate intervention and support needs.

It is targeted at workers in the financial counselling, financial capability and community services sector who work with clients experiencing domestic and family violence but may not be specialised family violence workers.

The course is delivered by trainers with specialist skills in working with clients experiencing family violence.

WHAT SKILLS WILL STUDENTS GAIN?

Upon completion of the unit students will have the capacity to identify and respond appropriately to the needs of clients affected by domestic and family violence, according to legal and ethical requirements. Students will also develop their interpersonal skills including questioning, active listening and rapport building and their awareness of referral options.

ABOUT THE COURSE

This is one nationally recognised unit of competency.

ENTRY REQUIREMENTS

There are no course prerequisite qualifications, however students are required to demonstrate literacy and numeracy skills in line with diploma level studies and be able

to commit to 2-4 hours of personal study time in addition to class time. Applicants should have interest and/or relevant experience in the social and community services field and have the appropriate maturity and interpersonal skills to work with a diverse range of people.

Students must also have good computer skills.

DELIVERY MODE & DURATION

This course is usually delivered over three 3-hour sessions, live online with the option of a during or after-hours delivery. Please visit our website for upcoming course details.

COURSE FEES

The cost of the course is \$500. More information about fees and payment options can be found on the ICAN Learn website www.icanlearn.edu.au or call us on 03 5471 7777.

ICAN Learn is an arm of the **Indigenous Consumer Assistance Network (ICAN)** and a not-for-profit registered training organisation focusing on financial counselling and financial capability education. Incorporated in 2007, ICAN has become a national leader in consumer advocacy, financial counselling and financial literacy for Indigenous people.

To find out more email administration@icanlearn.edu.au or visit www.icanlearn.edu.au