



# EDUCATE LEARN EMPOWER LEAD

## CHCSS00077 Financial Literacy Education

### WHY **STUDY** FINANCIAL LITERACY EDUCATION?

The skill set in Financial Literacy Education is a great way to enhance any community services role or to move into working in financial literacy education roles. This course provides a set of skills for provision of basic financial literacy education to be used with clients and is not financial counselling.

This skill set is not a full qualification, is easier to achieve and sets the participant on a study and work pathway. Find ways of supporting people to change their money story and learn a bit about practical advice, support, and financial literacy education by undertaking this course. Financial literacy education workers

provide direct client support and group education about financial literacy and assist financial wellbeing.

If you're working in a community services or related role and want to enhance your work with clients, then this is the course for you!

### WHAT ARE THE **OUTCOMES**?

Successful completion of the Financial Literacy Education course assists the participant to gain the skills and knowledge required to apply these skills in financial capability and financial literacy education roles. Financial Literacy Education is recognised nationally and is a required skill set for people employed as financial literacy education workers and is desirable for many community services workers to

enhance their skills and provide a more holistic approach to working with their clients.

### **STUDENTS WILL LEARN** **HOW TO:**

- ▶ Understand your own money story and how that influences the way you work with clients
- ▶ Tell others about important financial facts and rights
- ▶ Understand the financial challenges of individuals
- ▶ Apply client-centred practices
- ▶ Identify financial needs of people from specific demographics
- ▶ Refer clients to other services including financial counselling

### About **ICAN** Learn

ICAN Learn is an arm of the **Indigenous Consumer Assistance Network (ICAN)** and a not-for-profit registered training organisation focusing on financial counselling and financial capability education. Incorporated in 2007, ICAN has become a national leader in consumer advocacy, financial counselling and financial literacy for Indigenous people.

## About the course

The skill set in Financial Literacy Education comprises 3 units of study and is nationally accredited. The skill set is not a full qualification and comprises the following 3 units of study:

### CHCEDU005

Work with clients to identify financial literacy education needs

### CHCEDU006

Improve clients' fundamental financial literacy skills

### CHCEDU007

Provide group education on consumer credit and debt

## Entry requirements

There are no course prerequisite qualifications, however students are required to demonstrate literacy and numeracy skills in line with Certificate IV level studies and be able to commit at four to six hours of personal study time in addition to class time. Applicants should have interest and/or relevant experience in the social and community services field and have the appropriate maturity and interpersonal skills to work with a diverse range of people.

Students must also have good computer skills.

## Delivery mode and duration

This course is delivered live online (in 'real-time') across 3 full days over 3 weeks; with 4 additional weeks to complete assessments.

## Course fees

The cost of the course is \$1,000. More information about fees and payment options can be found on the ICAN Learn website.

## Want to take it to the next level?

Make an enquiry with our administration team at [administration@icanlearn.edu.au](mailto:administration@icanlearn.edu.au) or call us on (03) 5471 7777

## Are you an agency or want to educate your workforce?

ICAN Learn works with organisations to develop course delivery for groups to meet specific needs or different time frames. This may include a more staged delivery and can include face to face delivery depending on location and circumstances. We also offer group enrolment discounts.

Talk to us about your needs by calling (03) 5471 7777 or email [administration@icanlearn.edu.au](mailto:administration@icanlearn.edu.au).

CHC62015

**ADVANCED DIPLOMA OF  
COMMUNITY SECTOR MANAGEMENT  
(FOR FINANCIAL COUNSELLORS)**

**COMING LATE 2025**

*Senior financial counsellor/sector leader*

### ACCREDITED SKILL SETS

CHCSS00084  
Lead and support  
colleagues

Rural Financial  
Counselling  
(Diploma elective  
specialisation)

CHCSS00111  
Problem  
Gambling

CHCSS00069  
Advocacy

Professional  
Supervision  
(unaccredited)

### UNITS OF STUDY

CHCDFV001  
Recognise  
and respond  
appropriately to  
domestic and family  
violence

CHCFIN010  
Apply basic  
concepts of small  
business to financial  
counselling

CHCDIV002  
Promote Aboriginal  
and/or Torres Strait  
Islander cultural  
safety

CHCCCS003  
Increase the safety  
of individuals at risk  
of suicide

CHC51122  
**DIPLOMA OF  
FINANCIAL  
COUNSELLING**

*Financial  
counsellor*

CHC52015  
**DIPLOMA OF  
COMMUNITY  
SERVICES**

*Community  
service  
roles*

CHC42021

**CERTIFICATE IV IN COMMUNITY SERVICES**

*Community services and financial  
capability worker*

CHC32015

**CERTIFICATE III IN COMMUNITY SERVICES**

*Community services and financial  
capability worker*

CHCSS00077

**FINANCIAL LITERACY EDUCATION**

*Financial capability worker*