



# EDUCATE LEARN EMPOWER LEAD



## CHCSS00111

### Problem Gambling Skill Set

#### WHY STUDY THE PROBLEM GAMBLING SKILL SET?

Most financial counsellors work with clients impacted by problem gambling; sometimes you may not know but it becomes clear over time; other times we don't ask the question because we don't quite know how, or the client does not disclose.

It's specialist work and needs additional knowledge and a specific approach. It's vital to understand the psychology of gambling and the surrounding landscape and how to engage effectively with your client

to ensure that they get effective and safe service.

Problem gambling is a complex issue and often involves others (family, friends, or significant others) and is frequently linked to other health and psychological (comorbid) issues. It's important to know how to work to empower the client for change without causing harm.

#### WHAT SKILLS WILL STUDENTS GAIN?

This course is a nationally accredited skill set that gives students knowledge and information about



the gambling landscape, comorbid issues, harm minimisation, specific needs in diverse communities that relate to gambling, protection of assets as well as counselling responses and therapeutic interventions used to assist people to manage and recover from gambling harm.

### About ICAN Learn

ICAN Learn is an arm of the **Indigenous Consumer Assistance Network (ICAN)** and a not-for-profit registered training organisation focusing on financial counselling and financial capability education. Incorporated in 2007, ICAN has become a national leader in consumer advocacy, financial counselling and financial literacy for Indigenous people.

## About the course

The Problem Gambling Skill Set comprises 2 units of study and is nationally accredited. The skill set is not a full qualification and comprises the following 2 units of study:

### CHCGMB001

Assess the needs of clients with problem gambling issues

### CHCGMB002

Provide counselling for clients with problem gambling issues

## Entry requirements

There are no course prerequisite qualifications, however students are required to demonstrate literacy and numeracy skills in line with Certificate IV level studies and be able to commit at 2 to 3 hours per week of personal study time in addition to class time. Applicants should have interest and/or relevant experience in the social and community services field and have the appropriate maturity and interpersonal skills to work with a diverse range of people.

Students must also have good computer skills.

## Delivery mode and duration

This course is delivered live online (in 'real-time') across 9 weeks; in 3 hour sessions with 4 additional weeks to complete assessments.

## Course fees

The cost of the course is \$1,200. More information about fees and payment options can be found on the ICAN Learn website.

## Want to take it to the next level?

Make an enquiry with our administration team at [administration@icanlearn.edu.au](mailto:administration@icanlearn.edu.au) or call us on (03) 5471 7777

## Are you an agency or want to educate your workforce?

ICAN Learn works with organisations to develop course delivery for groups to meet specific needs or different time frames. This may include a more staged delivery and can include face to face delivery depending on location and circumstances. We also offer group enrolment discounts.

Talk to us about your needs by calling 03 5471 7777 or email [administration@icanlearn.edu.au](mailto:administration@icanlearn.edu.au).

## Our pathways

### Advanced Diploma Community Sector Management

(for financial counsellors)  
(under development)

Senior financial  
counsellor/sector leader

### Accredited skill sets

Lead and support colleagues  
CHCSS00084

Rural Financial Counselling  
(Diploma elective specialisation)

Problem Gambling  
CHCSS00111

Senior financial counsellor/  
sector leader

Diploma of  
Financial  
Counselling  
CHC51122

Financial  
counsellor

Diploma of  
Community  
Services  
CHC52015

Community  
service  
roles

### Certificate IV in Community Services

CHC42021

Community services and  
financial capability worker

### Financial Literacy Education

CHCSS00077

Financial literacy educator