

Specialist Problem Gambling Skill Set CHCSS00111



Most financial counsellors work with clients impacted by problem gambling; sometimes you may not know but it becomes clear over time; other times we don't ask the question because we don't quite know how, or the client does not disclose.

It's specialist work and needs additional knowledge and a specific approach. It's vital to understand the psychology of gambling and the surrounding landscape and how to engage effectively with your client to ensure that they get effective and safe service.

Problem gambling is a complex issue and often involves others (family, friends or significant others) and is frequently linked to other health and psychological (comorbid) issues. It's really important to know how to work to empower the client for change without causing harm.

This course is a nationally accredited skill set that provides you with knowledge and information about the gambling landscape, comorbid issues, harm minimisation, specific needs in diverse communities that relate to gambling, protection of assets as well as counselling responses and therapeutic interventions used to assist people to manage and recover from gambling issues.

Skill Set units

CHCGMB001 Assess the needs of clients with problem gambling issues

CHCGMB002 Provide counselling for clients with problem gambling issues

Course duration

11 weeks class time with additional time for assessments

Cost

\$1,200 per student + GST; discount available for groups over 5

Delivery mode & location

We deliver using our live online real time education approach and come to you via Zoom for 3 hours each week of the timetable. All classes are mandatory including induction. You will need access to a computer with camera and sound facilities and internet to link using Zoom. All learning and assessment resources are provided for you to download and save.

Unit Code	Key focus	Date	Time (AEST)
Induction		TBA	1300 - 1400
CHCGMB001	Assess the needs of clients with problem gambling issues		1300 - 1600
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			1300 - 1600
CHCGMB002	Provide counselling for clients with problem gambling issues		1300 - 1600
			1300 - 1600
			1300 - 1600
			1300 - 1600
			1300 - 1600

You will have an additional 4 weeks after the last class to complete and submit assessments.

Your commitment

You must attend all sessions in the timetable and be prepared to get involved in discussions and assessment activities. You will receive a Statement of Attainment on successful completion of the 2 units in this skillset. This includes achieving competence in the required assessments.

About ICAN Learn

ICAN Learn is a subsidiary of the Indigenous Consumer Assistance Network (ICAN) and is a Registered Training Organisation (RTO) that focuses on financial counselling and financial capability education. Incorporated in 2007, ICAN is a national leader in consumer advocacy, financial counselling, financial literacy education and related matters for Indigenous people. Our teachers are qualified financial counsellor teachers with expertise in problem gambling financial counselling.

Want to take it to the next level?

To apply to <https://icanlearn.edu.au/courses/problem-gambling-skill-set-chcss00111/>

Email enquiries@icanlearn.edu.au if you have any questions.