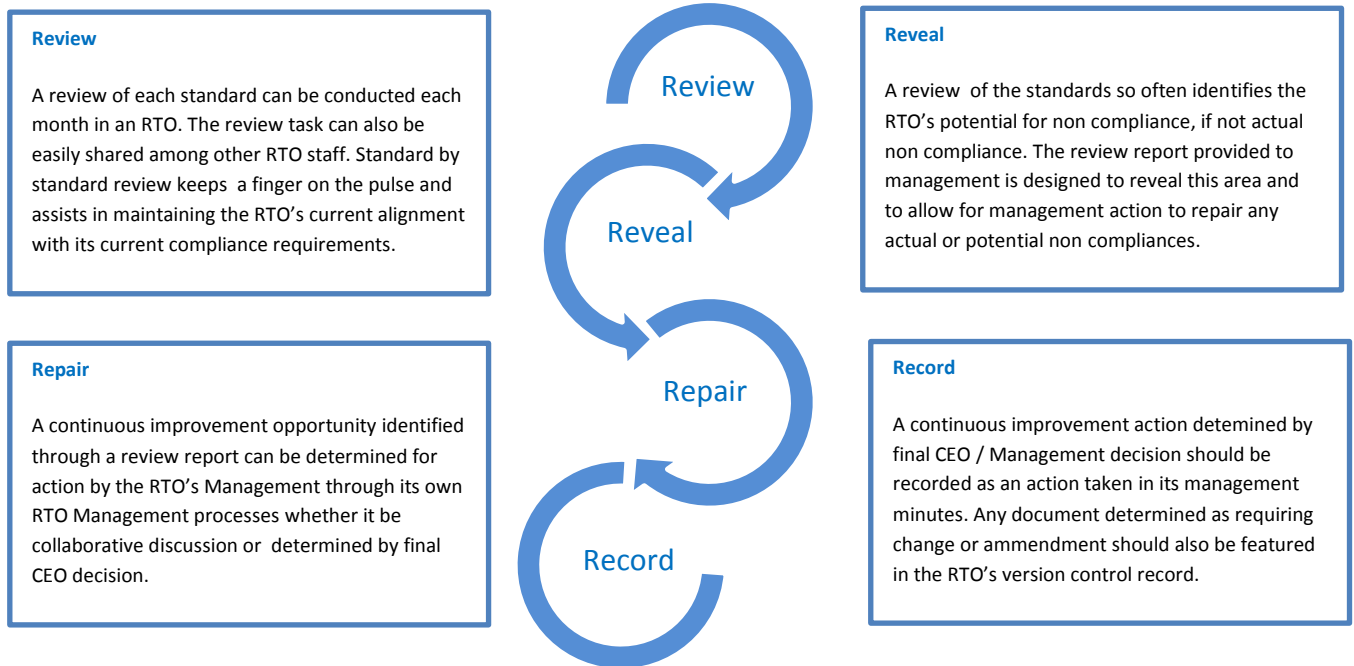


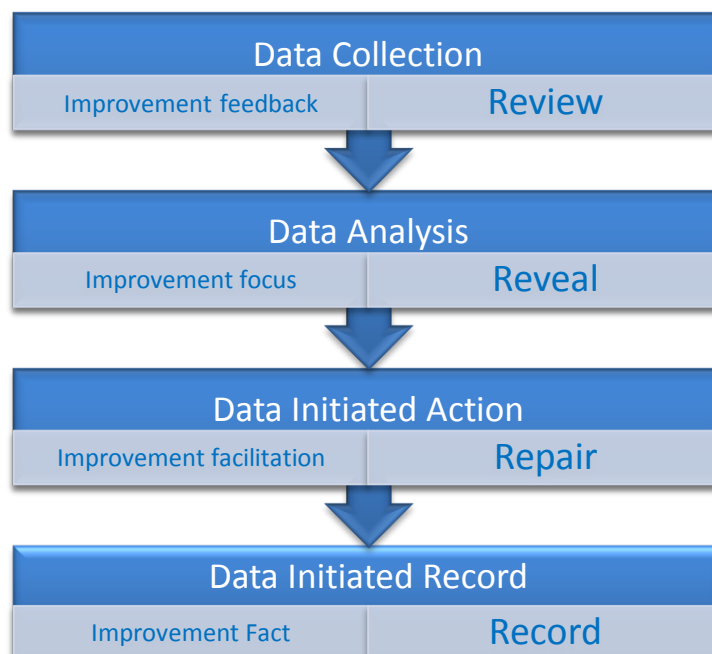
The 4 R's of Continuous Improvement

Continuous Improvement is a core quality assurance measure required by the standards of both the AQTF and the Standards for NVR Registered RTO's. As a means of demonstrating a method for a systematic approach to Continuous Improvement, RTO Answers has designed the 4 R's of Continuous Improvement.



Data collection, analysis, actions and records

Continuous improvement is also achieved through the collection and analysis of relevant data (stakeholder feedback). When reviewed by management the analysis and response to data that is undertaken, should be recorded as continuous improvement actions for future audit evidence and reference.



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